

Stebar Safaris Ltd Company Profile



The Uganda Association of Travel Agents



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INTRODUCTION

This company profile is intended to provide our esteemed clients and stakeholders with information regarding developments, improvements and Innovations of the Company

Our major obligation is to organise tour and travel services to our clients. We understand very well that clients are the reason of our existence and we therefore endeavor to with each client through a personal arrangement to ensure that our staffing, strategy and possible procedures are aimed at yielding the best result the client wants at a reasonable and competitive cost and on a timely basis.

We are conscious of that fact that we need to constantly reinvent our practice and rapidly expand to meet the special needs and requirements of our growing clientele as well as increasing professional challenges and requirements today's dynamic clients.

We therefore strive for long term relationships that build trust and confidence that comes from a thorough understanding of our clients' interests and this forms our unwavering single minded dedication to service.

COMPANY HISTORY

Stebar Safaris Ltd, a reliable, reputable and environmentally conscious tour Operator for East African Destination with its head offices in Uganda (Plot 14, Lugard Avenue before UWEC) Stebar Safaris is full registered under the Companies Act (CAP.110) and we are members of the following organizations and association.

- Association of Uganda Tour Operators (AUTO)
- The Uganda Association of Travel Agents (TUGATA)
- Ministry of Tourism and Wildlife
- Uganda Tourism Association
- Uganda Wildlife Authority (UWA)
- Friend a Gorilla
- Uganda Wildlife Education Center (UWEC)
- Uganda Safari Guides Association (USAGA)

Since its inception, we have diligently arranged tours for our clients and effectively responded to their specific interests and specialized needs. We provide an unrivalled choice of quality escorted tour packages to Uganda, Rwanda, Kenya and Tanzania packed with exciting daily sightseeing highlights and wildlife features.

OUR SERVICES INCLUDE

SERVICES		
General Services	Specialized Services	
		Community and cultural tours
Safari Planning and Execution	Gorilla Tracking Safaris	White water rafting
Accommodation Booking	Mountain Hiking Adventures	Photo and Filming
Vehicle hire services	General Game drives	Sport fishing
Air Ticketing	Chimp tracking Safaris	Golf tours
	Student and Study Trips	Volunteer Placements
	Visa Advice and guidance	

With a wide range of options available, we believe that there is something to Interest every traveler to Uganda and East Africa at large

PROFESSIONAL TEAM

We have a dedicated team which is eager to serve our clients as soon as they touch down in any of our destinations and our tours are designed to make the best use of their vacation/Holiday time. They will handle all your queries right away from the enquiry stage until you depart our destinations with a smile.

OUR VISION

- To deliver unique tourism services to both foreign and local tourists that will make their experience truly memorable and Uganda the number one tour destination in Africa.

MISSION STATEMENT

- To be Uganda's leader in offering tourism services through continuous improvement driven by the professionalism, integrity, and innovation of our team.

CORE VALUES

Our core values drive the way we do business and what we stand for.

- Environmental conservation
- Community Development
- Safety and security of our clients
- Timely Service delivery
- Integrity
- Innovativeness
- Accountability

- Teamwork
- Profitability
- Efficiency

WHY SHOULD YOU DEAL WITH STEBAR SAFARIS LTD

- Stebar is an indigenous Company owned and run by Ugandans and therefore conversant with the destinations they offer. Our tours are thoroughly planned basing on this indigenous knowledge and experience to give all our clients a lasting and memorable experience.
- We deal with small groups and we adhere to principles of eco-tourism. We also encourage our clients to do volunteer work while on their tour to any East African Destination. As part of our social responsibility, we support Kabazaire Child Development Center which has up 58 Orphans and vulnerable children. We run a tree planting campaign as we believe in environmental conservation
- Stebar has a fleet of adorable latest and extended 4x4 land cruisers with AC, Fridges, Charging Systems, Tracking systems all customized to provide the comfort meant for a typical African Safari. We are aware of the long distances and terrain of our destinations and we make sure that your journey should be comfortable and safe. All our vehicles are comprehensively insured and periodically serviced for the safety of our clients. They are driven by experienced and professionally trained driver guides trained in 4x4 defensive driving and by Uganda Safari Guides Association
- Stebar has assembled a team of well trained office staff and guides that are among the best in East Africa. All your enquiries will be received and handled by our office tour consultants and your safari will be assigned to our well trained and professional field tour guides/Drivers who will ensure that you are not only enjoying your tour but you're comfortable and safe. Our Staff are graduates from top East African Universities and are trained by Uganda Wildlife Authority, Uganda Safari Guides Association, Uganda Bird Guides Association, Uganda Cultural Guides Association and are therefore in position to handle all your tour and travel queries.
- Stebar Safaris has a strong financial base as its directors are engaged in other lucrative economic activities such as Road works and Engineering, Telecommunication and Agriculture. With such a strong financial base, innovations have been easy to achieve for the betterment of our clients.

- Stebar Safaris is an environmentally conscious tour operator engaged in several projects and campaigns to conserve the environment and wildlife there within. We are friends of Uganda wildlife Education Center where we support Chimpanzees (refer to www.uwec.org)
- We support community supported projects and thus community development. We try as much as possible to incorporate visits to local community trails or crafts shops and 10% of our proceeds go to community development projects. Because of the support we give to cultural and community development we have been listed by STAR (Sustainable Tourism in the Albertine Rift Valley) as one of the responsible tour operator in East Africa refer to <http://www.pearlsofuganda.org/plan-your-trip/find-a-tour-operator.html>
- We value our client's safety and security. All our destinations and sites offered, we ensure that they are free of insecurity for you to enjoy your vacation. We have an arrangement with AAR such that should you get any serious health problem while with us, you are attended to within the shortest possible time.
- We have long term contracts with accommodation facility providers and this gives us an upper hand as you will be assured of competitive rates when it comes to Hotel or Lodge booking while dealing with us.
- We are members of AUTO and therefore eligible to booking and acquiring Chimp and Gorilla permits for Gorilla and Chimp tracking some of the world's sought after tour activities. With us, you will be guaranteed of availability of such permits once contacted in time.
- Being accredited members of AUTO, TUGATA, UTB, MTTI, UWA among others makes us one of the few reliable, reputable but growing Tour Operators within the East African region.
- With our head offices located just half a kilometer from Entebbe International Airport, makes it very convenient for our clients when it comes to Airport Pickups and transfers as these offices are open 24/7 for better service delivery to you.
- Our commitment towards environmental conservation and community development shows that we are not only interested in reaping from tourism but giving back to the local people who are the custodians of the natural resources that make the majority of tourist attractions in East Africa.
- We work hard day in day out to fulfill our mission of providing quality service to both National and International Clients through professionalism and constant improvement.

PROFILE OF DIRECTORS

Engineer Francis Rugunda, Managing Director

He undertook a Bachelor's Degree in Commerce and a Diploma in Civil Engineering from Egypt. He has a managerial experience of over 30 years in Tour and Travel Business, Engineering and road Construction and Agriculture. He has done business with credible organizations and handled local government projects. He has been in the tourism industry since 1998 a fact which explains the progress and innovations at Stebar Safaris. Such particular skills coupled with his prior investments have greatly helped the company to swiftly adjust to new innovations while providing personalized and quality services to our clients. He is innovative, self driven and motivated which are great qualities for team leadership and management.

Mrs Bamurekye Stella Executive Director

She Holds a Bachelor's degree in Business Administration. She has a wealth of experience in different business fields. She conducts business with telecommunication Companies such as MTN, Air-tel, Warid and UTL. Her strong management, marketing and public relations skills have helped to propel Stebar Safaris to another level most especially during International Trade expos such as ITB Berlin, German, Fitur-Madrid Spain, World Travel Market in London, Indaba-Durban in South Africa among others where she has represented the company. She is very welcoming a character that has made her the best person a client would love to talk to. Its among many factors that Stebar Safaris has achieved a great status in as far as tour operations in Uganda are concerned. She is an achiever, an innovator and a good team leader.

Stebar safaris is working towards the following

- Increasing our clientele base by partnering with tour operators, Hotels and Lodges as well as establishing contact offices in different parts of the world
- Extending our wings to other destinations outside East Africa
- Construction of our own Lodges most especially in National Parks

- Advocate for environmental conservation and community development through promoting responsible tours and travel.

Stebar Safaris wishes to closely collaborate with leading players and stakeholders in the tourism industry to enhance and extend its quality services related to tour and travel arrangements.

HUMAN RESOURCE

Stebar safaris Ltd employs a selection of well trained, experienced, dynamic, young and enthusiastic Staff. Refer to the table below.

Name	Qualification	Experience	Position
Eng. Francis Rugunda	B.A. Econ, Dip. Eng, Cert, Water Engineering	Over 30 yrs	Managing Director
Rugunda Bamu Stella	BBA	10 years	Executive Director
Mr Edson Ricky Birungi	PGD Project Planning and Management, BA A Tourism and Geography)	7 years	General Manager
Khasalamwa Doreen	Bachelor's in Information Management	2 years	Senior Reservations officer
Lucky Wanjiah	Dip. Travel and Tourism, AITA and ICDL Certified	2 years	Assistant Reservations
Mike Ouguchi	USAGA, UBGA, UCGA	12 years	Head of Guides
Katembo Jonah	USAGA, UBGA, UCGA	12 years	Senior Guide
Tolbert Gumisiriza	USAGA, UBGA, UCGA	6 years	Driver Guide
Mugabi Urthur	USAGA, UBGA,	5 years	Driver guide

For more information kindly contact us
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Or by email
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